



77 King St. East, Harrow, Ontario
Send resumes to hr@sanfords.ca

Looking for: **Grocery Manager**

What we require:

- Minimum 2 years of supervisory or management experience in a similar sector,
- Excellent leadership and time management skills,
- Strong customer service skills,
- Ability to work evenings, weekends, and non-statutory holidays (as needed),
- Ability to multitask and work in a fast-paced environment,
- Ability to remain calm under pressure and handle difficult situations with professionalism,
- Knowledge of regional safety regulations (H&S/WHMIS/Food Handler/etc.) and ability to enforce them effectively,
- Fluent in English.

Preference:

- 5+ years management experience,
- Retail grocery management experience,
- Experience in creating, fostering, and maintaining a strong and healthy rapport with new, or existing suppliers,
- Multilingual - Portuguese and/or Spanish (NOT required but is an asset based on demographics)

Description of Duties:

- Meet or exceed department sales and profit targets,
- Monitor and maintain appropriate seasonal inventory levels within the department,
- Create, implement, and maintain seasonal marketing strategies based on external market conditions, industry trends, competitor activities/pricing, wholesale pricing and customer feedback,
- Negotiate product costs/credits (when available) with suppliers to maximize sales and profits,
- Create attractive and effective merchandising displays to maximize product visibility and profit,
- Ensure the department is carrying an appropriate assortment of products to meet our customers' needs,
- Work closely with HR and management (especially when interviewing, hiring, training, evaluating, or releasing staff),
- Consistently maintain and develop proper training of grocery staff,
- Conduct regular performance evaluations with grocery staff,
- Ensure coordination and clear communication between grocery staff and other departments' staff,
- Enforce food safety standards and regulations to ensure a sanitary environment for customers and staff,
- Manage functionality, cleanliness and organization of equipment, hardware, and supplies in the department,
- Promptly and professionally resolve customer issues/concerns,
- Oversee all day-to-day operations of the department,

What we offer:

- A well-established business with a framework for success,
- Incredibly friendly, family-orientated employees and customer base,
- Excellent working environment, with flexible scheduling,
- Extended Health Care Benefits, Dental Plan and EAP Program.
- **\$38,000-40,000 base salary, plus bonus structure**

** We encourage you to let us know if your current condition requires accommodation in the recruitment process, so we may accommodate you.**