

**IMMIGRATION, REFUGEES AND CITIZENSHIP CANADA
FUNDED
NEWCOMER SERVICES IN WINDSOR-ESSEX & CHATHAM-KENT**

Organization Name	Website	Address / Phone #	Contact Person	Language Assessment	Language Training	NAARS (Needs and Assets Assessment), Information, Orientation & Referral	Employment Related Services	Childminding	Short Term Counselling	Informal Language Training	Youth Programs	SWIS/TEE (Settlement Workers in Schools)	LSP (Library Settlement Partnerships)	Other Community Connections or Support Services
Centre Communautaire Francophone De Windsor-Essex-Kent Inc.	http://ccfwek.org/	720 Ouellette Ave, Windsor, ON, N9A1C2 (519) 948-5545	Yasmine Joheir yasmine@ccfwek.org (519) 948-5545 ext. 143			✓	✓	✓	✓		✓	✓		Youth Counselling/Transportation/ Interpretation/ Youth Employment and Skills Strategy (YESS)
Collège Boréal	https://www.collegeboREAL.ca/en/our-campus/our-locations/windsor	633 Ouellette Ave. Suite 304 Windsor, ON N9A 4J4 (519) 253-1525	Simon Goulet Simon.Goulet@collegeboreal.ca 519-253-1525 ext. 7687		✓	✓	✓	✓						Support Services - Transportation, Interpretation
		7515 Forest Glade Dr. Windsor, ON N8T 3P5 (519) 253-1525			✓	✓	✓	✓						Support Services - Transportation, Interpretation
		161 King St West Chatham, ON N7M 1E4 (519) 253-1525			✓	✓	✓							Support Services - Transportation, Interpretation
New Canadians' Centre of Excellence Inc.	http://www.ncceinc.org	660 Ouellette Ave. Suite 206 (2nd Floor) Windsor, ON N9A1C1 (519) 258-4076	Rima Nohra rnohra@ncce1.org (519) 258-4076 ext. 1401		✓	✓	✓	✓	✓	✓	✓	✓	✓	Canada Connects/Crisis Counselling/LGBTQ/Seniors Transportation/Interpretation
		3235 Sandwich St. Windsor, ON N9C1A9 (519) 254-2001			✓	✓	✓	✓	✓	✓	✓	✓	✓	Canada Connects/Crisis Counselling/LGBTQ/Seniors Transportation/Interpretation/Youth Employment and Skills Strategy (YESS)
		1214 Ottawa St. Windsor, ON N8X 2E6 (519) 419-5461			✓	✓	✓	✓	✓	✓	✓	✓	✓	Canada Connects/Crisis Counselling/LGBTQ/Seniors Transportation/Interpretation/Youth Employment and Skills Strategy (YESS)
		24 Oak St. E., Unit 7 Leamington, ON N8H 2C2 (519) 326-6224				✓	✓	✓	✓				✓	✓

The Windsor Women Working With Immigrant Women	http://www.wiw.org/	1368 Ouellette Ave. Windsor, ON N8X 1J9 (519) 973-5588	Philippine Ishak Philippine@www.wiw.org 519-973-5588 ext. 102		✓	✓	✓	✓	✓	✓	✓	✓	✓	Youth Leadership and Social Justice - Canada Connects/Newcomer Engagement Crisis Counselling/LGBTQ/Transportation/Interpretation
UHC-Hub of Opportunities	http://www.uhc.ca/	6955 Cantelon Dr. Windsor, ON N8T 3J9 (519) 944-4900	Lakhdeep Bains lbains@uhc.ca 519-944-4900 ext. 127		✓	✓	✓	✓	✓	✓	✓	✓	✓	Canada Connects/Computers for Youth/ Crisis Counselling/Transportation/ Interpretation
YMCA of Southwestern Ontario	https://www.ymcaswo.ca/services/ymca-windsor-learning-centre	500 Victoria Ave. Windsor, ON N9A 4M8 (519) 258-9622	Laure Khalil laure.khalil@swo.ymca.ca 519-258-9622 ext. 2639		✓	✓	✓	✓	✓	✓	✓	✓	✓	Canada Connects/ Seniors/LGBTQ/Anti Gender-Based Violence Interpretation/Transportation
Adult Language and Learning	http://adultlanguageandlearning.ca/	240 King St. West Chatham, ON N7M 1E7 (519) 354-7424	Tracy Callaghan tracy@adultlanguageandlearning.ca 519-354-7424		✓	✓	✓	✓	✓	✓	✓	✓	✓	Transportation/Networking activity with other newcomers or Canadian citizens
Greater Essex County District School Board Language Assessment & Resource Centre	http://larcwindsor.ca	301-633 Ouellette Avenue Windsor, ON N9A4J4 (519) 253-2724	Tristan Fehrenbach Tristan.Fehrenbach@publicboard.ca 519-253-9200	✓										Community Engagement
The Multicultural Council of Windsor and Essex County (MCC)	https://themcc.com/	7651 Tecumseh Rd. East Windsor, ON N8T 3H1 (519) 948-3443	Jennifer DeMaeyer jdemaeyer@themcc.com 519-255-1127 ext. 221		✓	✓	✓	✓	✓	✓	✓	✓	✓	Canada Connects/ Transportation/ Youth Employment and Skills Strategy (YESS)
		245 Janette Ave. Windsor, ON N9A 4Z2 (519) 255-1127												
South Essex Community Council	http://www.secc.on.ca/	215 Talbot St. East Leamington, ON N8H 3X5 (519) 326-8629	Laura Fanjoy lfanjoy@secc.on.ca 519-326-8629 ext. 345 WhatsApp: (226) 724-6045		✓	✓	✓	✓	✓	✓	✓	✓	✓	Community Engagement/ Networking activity with other newcomers or Canadian citizens/Transportation
Women's Enterprise Skills Training of Windsor Inc.	http://www.westofwindsor.com/	647 Ouellette Ave. Unit 201 Windsor, ON N9A 4J4 (519) 256-6621	Anabella Hatami anabella@westofwindsor.com (519) 256-6621 Ext. 300		✓	✓	✓	✓	✓	✓	✓	✓	✓	Counselling/Women/Girls/Families Youth Leadership Project/ Networking/ Transportation/Interpretation/ Youth Employment and Skills Strategy (YESS)

PROGRAM DEFINITIONS

<u>Canada Connects</u>	Canada Connects is an initiative to help newcomers settle by matching them with Canadian citizens or longtime community members.
Community connections	Services that help to connect clients with the broader community, public institutions, and community organizations. These services also provide opportunities for partners, volunteers, and local community members to be actively engaged in settlement programming.
Employment-related services	Services that directly equip clients with employment-related skills and support in accessing the labour market. These services include preparation for the credential assessment process. Eligible services include employment bridging initiatives, employment-related mentoring and networking, and employment and credential assessment counselling, skills development and training.
Information and orientation	Services that provide clients with information about Canada and the community in which they intend to settle. They also help clients to develop the life skills they need to integrate into Canadian society. Eligible services include port of entry services, dissemination of information products (electronic or print), orientation sessions, promotion and outreach, individual and family consultations or counselling, and information referral.
Language training	Services that support clients in developing official language skills required for the labour market and/or navigating life outside work. Eligible services include language assessment such as placement testing and referrals, formal language training classes, and informal language learning sessions.
<u>Library Settlement Partnerships (LSP)</u>	The Library Settlement Partnerships (LSP) offers a unique and innovative newcomer information service in 11 communities throughout Ontario. This service includes one-on-one settlement information and referrals, group information sessions, and community outreach. Over 60 newcomer settlement workers from 23 agencies work out of the 49 branches of 11 public libraries in communities with high newcomer populations. Services are provided in a variety of languages, based on community needs.
Needs and assets assessment and referrals	Services that provide formal reviews of client needs across a broad spectrum of settlement areas and connect clients to settlement and community-based services. Eligible services include needs and assets assessments and reassessments, the development of personalized settlement plans, and referrals to CIC-funded and other settlement services.
<u>Settlement Workers in Schools (SWIS)</u>	Settlement Workers in Schools is a partnership between IRCC, school boards and community organizations. This program assigns Settlement workers to help newcomer students and their families across the country by providing personalized support to ease their integration into their school system.
Support Services that Enable Clients to Access Services	Services that play an essential role in enabling clients to access the direct service components outlined below. Eligible support services include childcare, translation and interpretation services, crisis counselling, transportation assistance, and provisions for disabilities. These barrier-reducing services are always provided in conjunction with a direct service.
<u>Youth Employment and Skills Strategy (YESS)</u>	Through the YESS, the Government of Canada helps young people, particularly those facing barriers to employment, get the information and gain the skills, work experience and abilities they need to make a successful transition into the labour market. ESDC's YESS program supports organizations that provide job placements and skills development services to young people, as well as a broad range of supports such as job coaching, mental health support, clothes for job interviews, day care services for parents and subsidized Internet access to help with job searches.

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