

WE Value Partnership

Settlement success. Together.

Data Sharing & Community Consultation

Tuesday, March 21, 2023

9:00am-10:00am: Socio-Cultural Integration

10:00am-11:00am: Health & Mental Health

1:00pm – 2:00pm: Education & Employment

2:00pm-3:00pm: Housing & Neighbourhood

About the WE Value Partnership:

The [WE Value Partnership](#) offers a holistic, capacity-focused Needs & Assets Assessment and Referral service for newcomers. The questions are based on 14 categories and 75 indicators of settlement that encompass the Social Determinants of Health. Assessment results are used to build a visionary settlement plan for each client that includes actions and referrals to local service providers. This is made possible through the K2 Pathway to Settlement System, which captures data that is then analyzed by Dr. Reza Nakhaie, Professor of Sociology at the University of Windsor.

What to Expect:

These events will offer us the opportunity to hear from Dr. Nakhaie, as we explore data trends across each theme. We'll learn about which factors influence socio-cultural integration, which client groups report higher levels of language abilities, how they feel about their neighbourhoods, and what their capacities are. From there, we will open the conversation to explore and better understand the relationship between settlement outcomes and the actions included in settlement plans.

This concept-mapping exercise will help us gain a better understanding of what settlement plan actions can lead to desired outcomes... and which actions are missing that can better support newcomers on their settlement journey. This in turn will enhance our data-capturing and dissemination efforts as we look to host these events annually.

Funded by:

Financé par :



Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada

Client Demographics:

Client Demographics

598 Client Assessments are represented through this report

- The majority of clients have been assessed **post-pandemic** (50.8%) while some were assessed prior to the onset (15.4%)
- At the time of their assessment, majority clients have been **in Canada between 7 months and 1 year** (63.5%) followed by 6 months or less (15.6%), 1 to 2 years (11.5%) and more than 2 years (9.4%)



World Region

58% Middle East Origin
22% Africa
15% Asia
3% Eastern Europe
2% Latin America and Caribbean



Men (50.8%)

Women (49.2%)

Average Age: 39



Married (64.9%)

Single (26.2%)



6 years (average) of work experience outside Canada



Definitions:

Action - Activities or next steps identified to the client through their Settlement or Referral Plan informed by the WE Value Settlement Assessment.

Affiliated Partners - Organizations who are active Partner Portal members, sharing their program and service information, and receiving client referrals.

Client Portal - The web-based app that allows newcomers self-directed access to their own information in K2 and a digital version of their settlement plan. Expected launch spring 2023.

Elevated Access / Multi-tenancy (K2) - A feature of the K2 Pathway to Settlement System that allows for multiple host organizations to access one system and platform for assessments and general client management.

Elevated View (K2) - A feature of the K2 Partner Portal that allows select affiliated partners to view detailed client data, including the assessment, referrals and full client profile.

Francophone Integration Pathway - IRCC's initiative to ensure Francophone clients are being served by Francophone service providers.

Funded by:

Financé par :



Immigration, Refugees and Citizenship Canada

Immigration, Réfugiés et Citoyenneté Canada

Host Organization - The organization responsible for administering the WE Value Settlement Assessment. They manage their region's K2 Settlement System. They are: YSWO in Windsor-Essex, Sarnia-Lambton, and London; SECC in Leamington; YNCR in Ottawa.

Indicator – Data points that allow us to measure outcomes and outputs. They can be qualitative or quantitative, and are composed of a unit of measure, a unit of analysis, and a context.

K2 Pathway to Settlement System - The web-based tool built on Salesforce that houses the WE Value Settlement Assessment, referral builder, Partner Portal and Client Portal.

Key Performance Indicator (KPI) - Quantifiable metrics referring to specific data points that can be used to evaluate success against targets

Longitudinal Data - Data that is collected over a longer period (e.g., months or years).

Metadata - Data about data. For example, data for a pdf document might include author, date created, date modified, and file size.

Non-Affiliated Partners - Organizations who receive referrals through WE Value but who do not contribute directly into the partner portal.

Outcome - End results that are determined by the intervention of the settlement services.

Partner Portal - The login-based web application that serves as an access point for Affiliated Partners to input their program and service activity information into K2 and view referrals. This information is used to ensure accurate and eligible referrals can be sent and accessed in a timely fashion.

Performance Measurement Framework (PMF) - Provides a consistent approach for systematic collection, analysis, use, and reporting on achievement of Measurement KPIs towards critical outcomes identified and captures targets, beneficiaries, responsible individuals/teams, and other details needed to assess progress

Salesforce - The Client Relationship Management (CRM) software on which K2 is built.

Service Delivery Improvement (SDI) Fund - Launched in 2017, IRCC provides SDI funding to projects that develop new and innovative approaches to better meet the needs of newcomer

Funded by:

Financé par :



Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada

clients and better support the integration process. A portion of SDI funding is allocated towards activities that are experimental in nature and test new ways of improving settlement programming to make it more responsive to newcomers' circumstances.

Standardized Data - Data that is captured in a common format, enabling a wide range of users to process and analyze it. WE Value promotes the collection of standardized data by providing a holistic Needs and Assets Assessment and Referrals Service (NAARs) across an entire region.

WE Value Partnership - The community facing and overarching brand for the WE Value ecosystem and project that is inclusive of all partners.

WE Value Settlement Assessment - The client-facing component of the brand that refers to the direct service provided to newcomers and refers to the assessment and settlement plan development.

Funded by:

Financé par :



Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada