

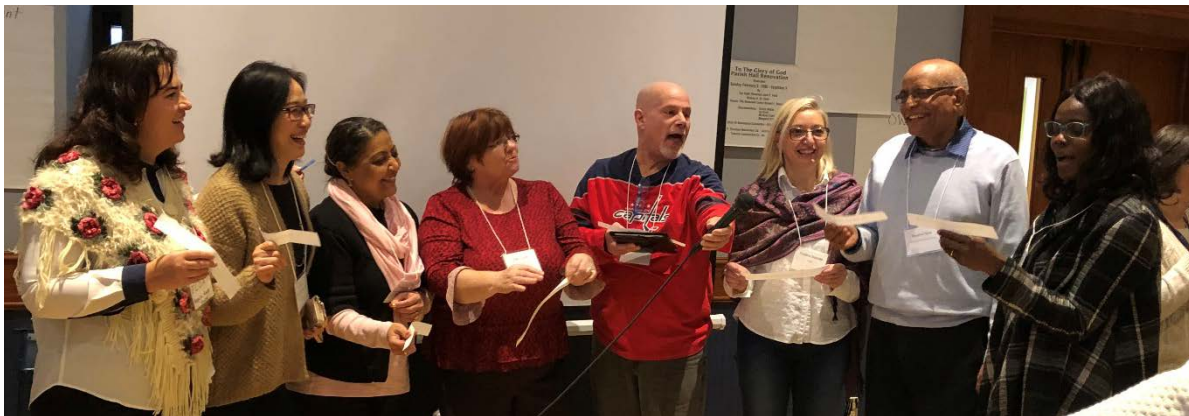
The WE LIP Settlement Partners Immigration Communication Exchange (SPICE) Committee has been meeting regularly since the winter of 2013. The meetings provide valuable opportunities for representatives from local Newcomer Service Providers and City of Windsor Employment and Social Services, and Housing and Children's Services departments to exchange information, learn about each other's operational models and problem solve challenges experienced while serving their mutual clients.

The committee planned its fifth Professional Learning Circle (PLC) which took place on Friday, November 15, 2019, from 9:30 AM to 3:30 PM. This professional development event provided an opportunity for 99 front-line staff to meet face to face, share information and provide opportunities to seek clarification on specific topics that affect the successful settlement and integration of immigrants into Windsor-Essex.

Prior to the PLC, a survey was developed and disseminated to determine which topics were of most interest to potential attendees. SPICE Committee members then tailored presentations based on the survey results. Additionally, participants were provided an opportunity to submit immigration, Ontario Works, Housing, and Children's Services related questions during the registration process. Replies to those questions were provided by SPICE Committee members and presented during the Q & A portion of the PLC event.

SPICE PLC Agenda

- Immigration 101 Resource
- Motivating the Challenging Client
- Networking
- Refugee Claimant Information & Emerging Issues
- Ontario Works Updates
- Question Period





“Great session! Looking forward to more learning and networking opportunities.”

“It was great presentations to learn, share, socialize, and communicate to benefit the clients and community.”

“This was a very informative workshop that provided details and more information to all of us service providers in order to successfully help our clients. We appreciate this and we hope this workshop will continue to be offered every year. Thank you.”

“It is great to be able to come together to share new info. Thank you for putting this on for us all. I feel it’s important to have more refreshers as so much changes.”

“I appreciate this workshop, it was a great refresher on information. It was also great to meet the various workers of the organizations.”

