

CAREER PROFILES

Home Support Workers, Housekeepers, and Related Occupations:

Home Support Workers provide personal care and companionship for seniors, persons with disabilities, and convalescent clients. Care is provided within the client's residence, in which the home support worker may also reside. Workers in this field are required to possess a wide skill set of abilities that will enable them to perform their job effectively.

Wage/Salary Information:

\$29,250 is the median annual salary found in local job-postings.

\$15.70/hour is the median wage reported locally.

Commonly Listed Skills in Job Postings:

- Oral and written communication
- Work independently
- Organizational skills
- Problem solving
- Management
- Computer use
- Time management
- Conflict resolution
- Critical thinking
- Teamwork

- Detail oriented
- Interpersonal
- Leadership
- Bilingual
- Microsoft Office
- Adaptable
- Self-motivated
- Decision making
- Customer service oriented
- Physical strength

Job Duties:

Home Support Workers provide care and companionship for individuals and families during periods of incapacitation, convalescence, or family disruption. Home Support Workers administer bedside and personal care to clients such as aid in ambulation, bathing, personal hygiene, and dressing and undressing. They plan and prepare meals and special diets, and feed or assist in feeding clients. Home Support Workers may also perform routine health-related

duties such as changing non-sterile dressings, assisting in the administration of medications, and collecting specimens under the general direction of home care agency supervisor or nurse.

Housekeepers perform housekeeping and other home management duties under general direction of employer. They plan and prepare meals independently or with employer, and may serve meals. Housekeepers may also care for children.

Working Conditions:

Many housekeepers work part time and weekend hours are common. Visiting housekeepers may go to the same home every day for several months or years. They usually work with a number of different clients, each job lasting a few hours, days or weeks.

They often visit four or five clients on the same day. Surroundings also differ from case to case – some homes are neat and pleasant, while others are untidy or unpleasant. Some clients are angry, abusive, depressed or otherwise difficult, while other clients are pleasant and cooperative.

Housekeepers are employed by many types of households with various income levels. They usually work in pleasant, comfortable homes or apartments.

Most are day workers who live in their own homes and travel to their workplace, however, some housekeepers live in the home of their employer, generally with their own bedroom and bathroom.

Live-in housekeepers usually work longer hours, however, if they work evenings or weekends, they may get additional time off. Although living-in can isolate housekeepers from family and friends, these workers often become part of their employer's family and may derive satisfaction from caring for them.

Housekeeping can be a solitary occupation, since work is usually done alone. Housekeepers are on their feet most of the day and do a lot of walking, lifting, bending and reaching, putting them at risk for back or neck injury.

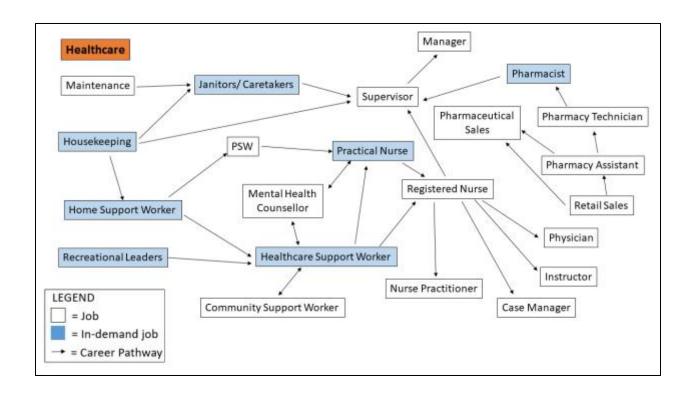
Career Pathways:

There is mobility among the occupations in this field. For example, training to become a Personal Support Worker can lead to occupations such as palliative care and/or restorative aid. Personal Support Workers can provide a wide range of assistance, depending on their clients' needs.

Home Support Workers, Housekeepers, and related occupations are employed by home care and support agencies, private households, or they may be self-employed. Housekeepers perform housekeeping and other home management duties in private households and other non-institutional, residential settings. Below are potential career paths for Home Support Workers, Housekeepers, and related occupations:

• Attendant for Persons with Disabilities – Home Care

- Domestic Housekeeper
- Family Caregiver
- Home Support Worker
- Housekeeper
- Live-In Caregiver Seniors
- Personal Aide Home Support
- Personal Care Attendant Home Care
- Personal Support Worker Home Support
- Respite Worker Home Support



Education and Training Pathways:

If you're interested in becoming a Home Support Worker, Housekeeper, or related occupations, you can acquire training/education locally at any of the following institutions.

Canadian College of Health, Science, and Technology:

Personal Support Worker

Admission/Eligibility Requirements: Unknown

Academic Credential: Personal Support Worker Certificate

Professional Certification: Unknown

Attendance: In-person Full-time or Part-time: Full-time Program Length: 7 months Program Cycle: Unknown Program Cost: Unknown OSAP Eligible: Unknown Location: 1737 Walker Road, Windsor, N8W 3P2 For more information on this program, please visit: http://www.cchst.net/personal-support-worker-program/

College Boreal:

Personal Support Worker

Admission/Eligibility Requirements:

- OSSD, ACE certificate or equivalent in another province, or adult student status
- 1 French credit: FRA3C, FRA3U, FRA4C, FRA4U, or equivalent
- 1 credit: EAE₃C, EAE₃U, EAE₄C, EAE₄U, or equivalent

Academic Credential: Ontario College Certificate

Attendance: In-person

Full-time or Part-time: Full-time

Program Length: 2 semesters

Program Cycle: Unknown

Program Cost: \$ 3621.88

OSAP Eligible: Unknown

Location: 7515 Forest Glade Drive, Windsor, N8T 3P5

For more information on this program, please visit:

http://www.collegeboreal.ca/programmes/personal-support-worker/

St. Clair College:

Personal Support Worker

Admission/Eligibility Requirements: OSSD with the majority of courses at the College (C), University (U), University/College (M), or Open (O) level

Academic Credential: Ontario College Certificate Professional Certification: Unknown Attendance: In-person Full-time or Part-time: Full-time Program Length: 30 weeks (2 semesters) Program Cycle: Unknown Program Cost: Total (2 semesters): \$3,964.61 (2017/18) OSAP Eligible: Unknown Location: 2000 Talbot Road West, Windsor, N9A 6S4 For more information on this program, please visit: http://www.stclaircollege.ca/programs/postsec/personalsupport/

triOS College:

Personal Support Worker

Admission/Eligibility Requirements:

- Mature Student Status
- Able to pass a clear police check including a clear Vulnerable Sector check
- A clear medical certificate indicating current immunization and free from communicable diseases
- Demonstrated fluency in English
- Completion of a Student Questionnaire to determine suitability as a Personal Support Worker

Academic Credential: Personal Support Worker Certificate

Professional Certification: Unknown

Attendance: In-Person

Full-time or Part-time: Full-time

Program Length: 31 weeks

Program Cycle: Unknown

Program Cost: Unknown

OSAP Eligible: Unknown

Location: 7610 Tecumseh Road East, Windsor, N8T 1E9

For more information on this program, please visit:

http://www.trios.com/career/?Section=PersonalSupportWorker

Windsor Career College:

Personal Support Worker

Admission/Eligibility Requirements:

- OSSD or equivalent, or;
- Mature Student Status

Academic Credential: Personal Support Worker Certificate

Professional Certification: Unknown Attendance: In-Person Full-time or Part-time: Full-time Program Length: 7 months Program Cycle: Unknown Program Cost: Unknown OSAP Eligible: Unknown Location: 235 Eugenie Street West, Windsor, N8X 2X7 For more information on this program, please visit: http://www.windsorcareercollege.ca/psw.html

Disclaimer: The educational institution reserves the right to change information without notice, and may result in discrepancies between their information and the information presented above. If any errors are found, please report them to <u>info@workforcewindsoressex.com</u>.